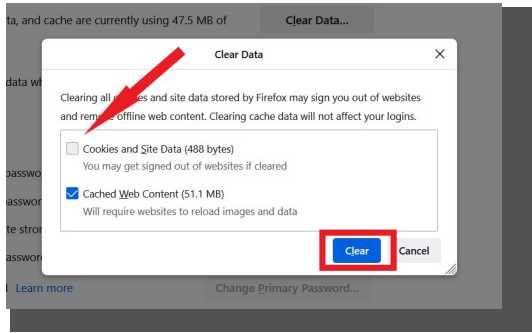
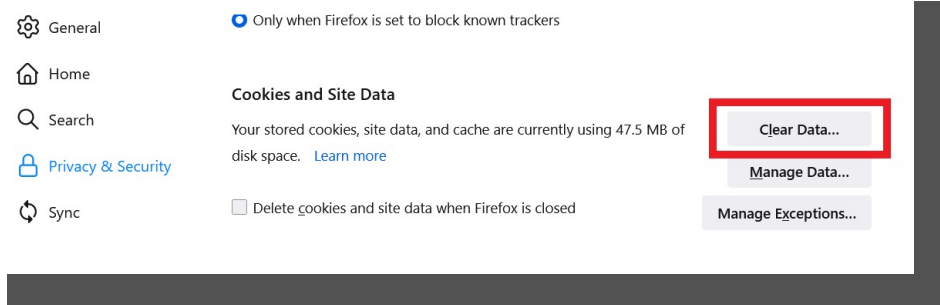
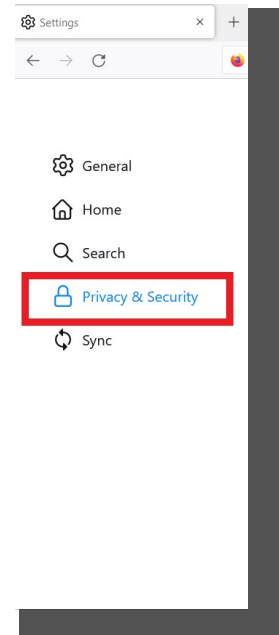
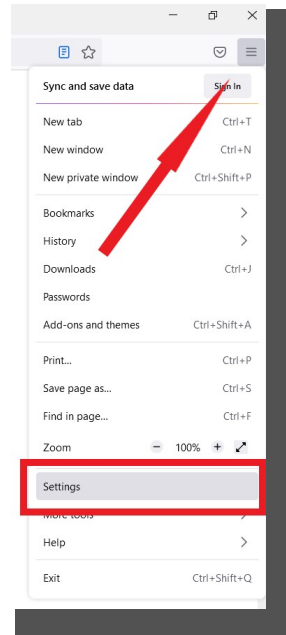


Tech Tips for an Optimal Virtual Meeting Experience

Check Your Internet Connection and Settings:

- Limit heavy internet usage and streaming services (Netflix, Hulu, etc.). Reduce the number of tabs and applications you have open.
- Check your internet connection. Move closer to your Wi-Fi router or use a hardwire internet connection, if possible.
- Use the latest version of Google Chrome, Mozilla Firefox, or Safari web browsers.
- Disconnect from your company VPN. If you are in the office, try another network (Some offices have robust firewalls that will block video and video chat).
- If your office has a firewall, ask your IT staff to make sure that you can access streaming audio and video.
- Clear your web browser history and cache.
- For video chats, try a hard refresh (CTRL+F5 on PC and Command+R on Mac).
- Ensure that no other programs are accessing your camera or audio (i.e. Zoom). On a Mac, you may need to do a hard close of these applications by selecting the app icon + "Quit." When in doubt, restart your computer. You may be running apps that are using your camera or microphone in the background.
- For screen sharing on Mac, make sure the Screen Recording setting is turned on. [Visit Apple's online support site](https://support.apple.com/guide/mac-help/controlaccess-to-screen-recording-on-mac-mchld6aa7d23/mac) for instructions, or paste this address into your web browser: <https://support.apple.com/guide/mac-help/controlaccess-to-screen-recording-on-mac-mchld6aa7d23/mac>
- Important: Only participate in one video chat at a time.** If you have more than one chat open, it will disrupt the bandwidth for all participants.

Clearing Your Cache on Mozilla Firefox:






Allow Microphone and Camera Permissions:



https://www.eventscribeapp.com/live/meet.asp?id=OHVOOGVd

Allow www.eventscribeapp.com to use your camera and microphone?

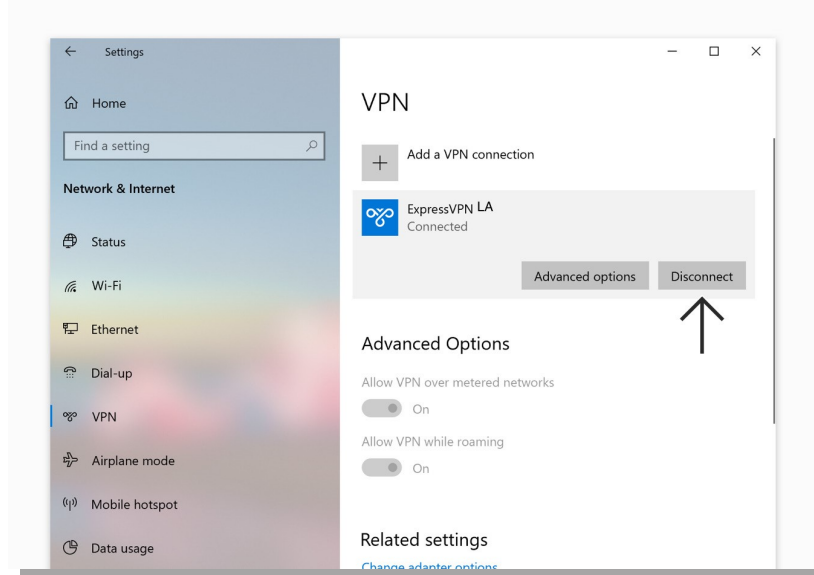
 Integrated Webcam 

 Microphone (Realtek(R) Audio)

Remember this decision

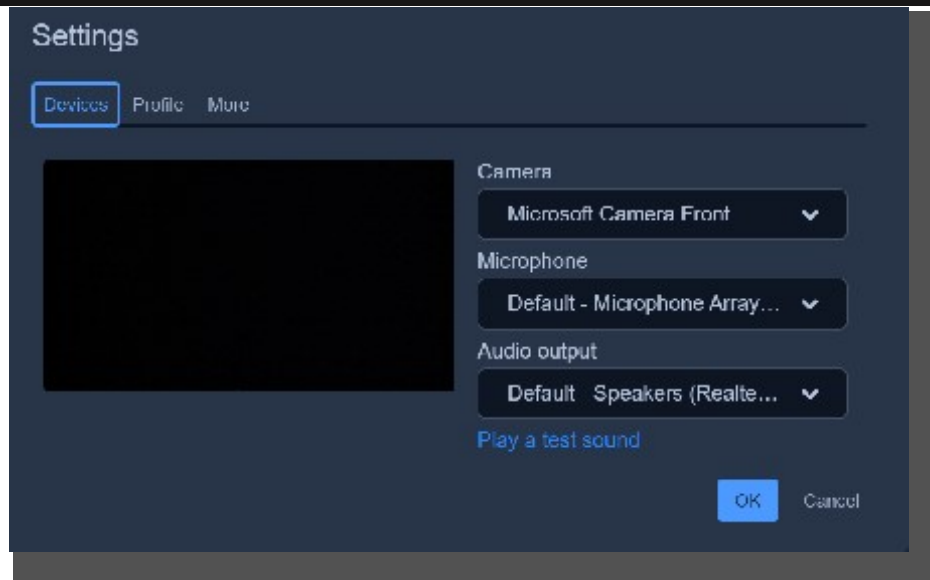
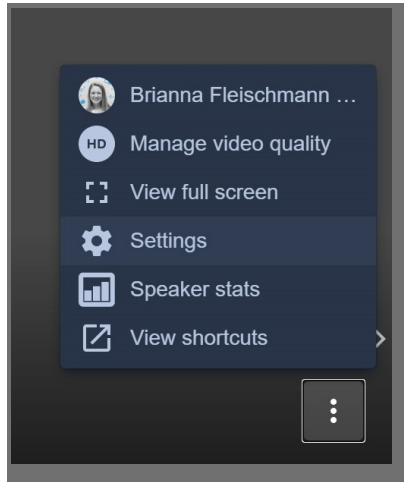
[Allow](#) [Block](#)

Disconnect from Your VPN:



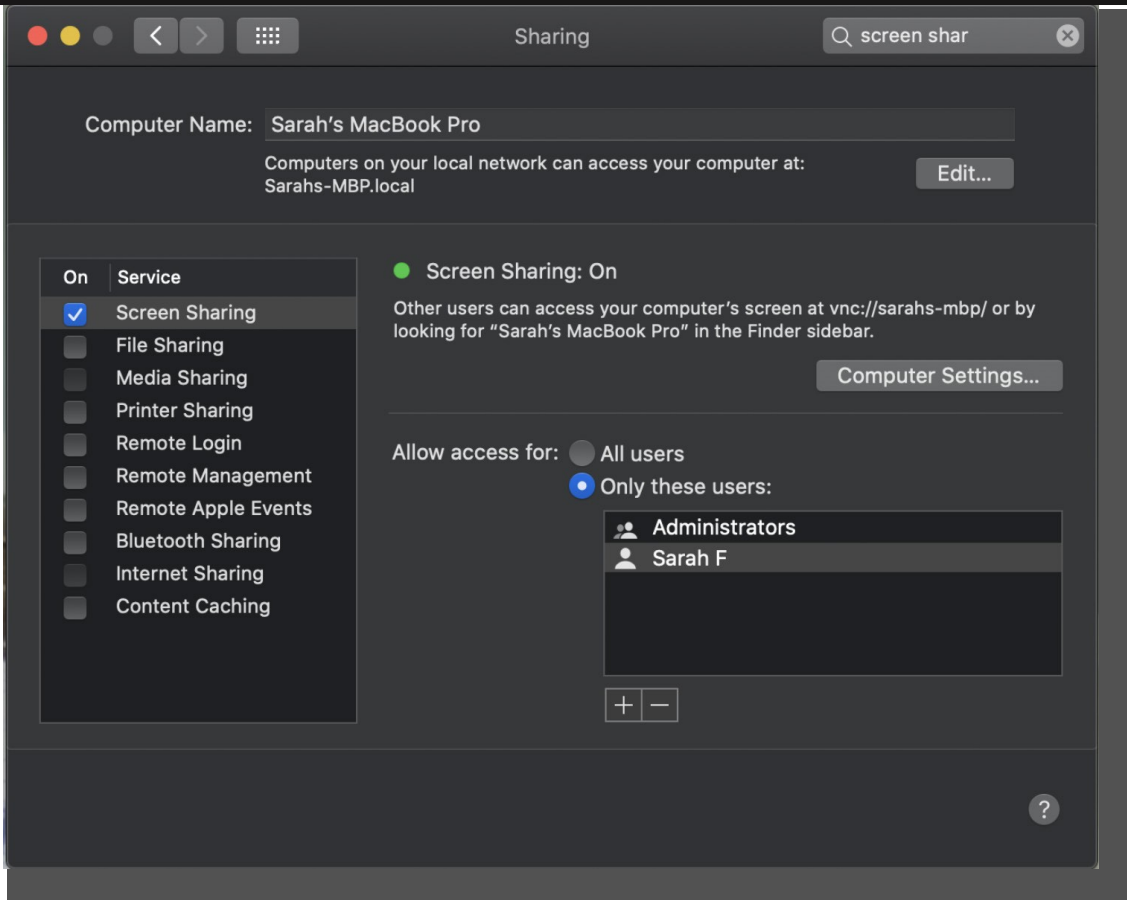
Enable Audio Within the Chat Room:





Enable Screen Share Settings on a Mac:





Still Having Trouble?

