



2025 SOPHE Annual Conference FAQs

When does the conference begin and end?

The conference dates are April 16-18, 2025.

Where does the conference take place?

The Hilton Long Beach in Downtown Long Beach, CA. Sessions and most events will take place at the Hilton Long Beach.

What should I know about hotel reservations?

Both the conference and overflow hotels are booked, but there are still plenty of nearby hotels in Long Beach, which you can find by searching [here](#).

Travel

The closest airport is the Long Beach Airport. *Karmel Shuttle Service* is offering discounted rates for **SOPHE 2025 attendees!** SAVE \$25 on roundtrip, airport transfers from LAX, SNA & LGB airports. Learn more [here](#).

Who goes to the conference?

We encourage any member of public health, health education, and health promotion practitioners, students, and academic faculty, and anyone else interested in gaining inspiration and knowledge about the field.

Are there any meals included with the conference registration fee?

Meals are not provided during the conference. Light refreshments will be available during the opening reception, meet and greet, select breaks, and other limited opportunities. We encourage attendees to visit [surrounding restaurants](#) and participate in the Show Your Badge program at [participating restaurants](#). More information on participating restaurants to follow.

What are your cancellation, substitution, and payment policies?

Event Cancellation by SOPHE

SOPHE reserves the right to cancel an event due to low enrollment or other circumstances which would make the event non-viable. If SOPHE cancels an event, SOPHE has the right to transfer registration to the same event at a new, future date. SOPHE will not be responsible for reimbursement of any participant's expenses related to the cancellation or postponement of an event.

Cancellation Policy

Registration Cancellations: The deadline to request a refund is Tuesday, April 1, 2025.

Cancellations must be received by the stated cancellation deadline and will be accepted in writing only to info@sophe.org. All cancellations will be subject to a \$75 fee. No shows for the event will not receive a refund.

Substitution Policy

Substitutions will be allowed if you are not able to attend, provided they are of the same SOPHE membership status and the request is submitted in writing. Substitution of registration (same type: member/non-member) is permitted prior to April 1, 2025. Only one substitution is permitted per original registrant with written consent. The individual submitting the substitution request is responsible for all financial obligations associated with that substitution as well as updating any contact/demographic information. Please email substitution requests to info@sophe.org. All refund requests must be made by the registered attendee or credit card holder and include the name of the attendee and/or transaction number by Tuesday, April 1, 2024. Refunds will be issued via the original payment method used, no later than (30) days after cancellation has been approved. Please send written cancellations to info@sophe.org

Payment

If you chose an Invoice option, *your registration MUST be paid before the registration deadline (for example, Early Bird must be paid by January 31, 2025; Advance Registration must be paid by February 28, 2025)*. If payment is not received by this date, SOPHE reserves the right to increase your registration rate to the next level. All full-conference registration must be paid when the conference starts on April 16, 2025. If attending a pre-conference event, registration must be paid before the event begins.

My organization is in the process of applying for SOPHE membership, can I still register at the member rate?

Yes, if your organization is in the process of completing an application for membership, please email membership@sophe.org for information on how to obtain the member discount.

Can I add other events or activities to my registration at a later date?

Yes, you can log back into your registration profile and register for three-hour workshops or other conference events and activities.

How can I become an exhibitor or sponsor for the conference?

If you are interested in exhibiting or sponsoring during the conference, please contact Tom Webb at twebb@sophe.org.

What is the dress code for the conference?

The dress code is business casual. We encourage you to bring a sweater or jacket because the session rooms are air conditioned and can be cold.

I'm having an issue with registration.

Please email membership@sophe.org.