

## 2025 Mental Health America Conference Refund Policy

A \$75 processing fee will be applied to all cancellations and transfers, subject to the following terms and conditions.

- All cancellation and transfer requests must be made in writing via mail or e-mail to [events@mhanational.org](mailto:events@mhanational.org) by published cancellation dates. Mental Health America is not responsible for cancellation or transfer requests that are incomplete or are not received.
- Cancellation requests received before September 1, 2025 will receive a 100% refund on registration fees, minus the processing fee. No refunds of conference registration or event fees will be given after September 1, 2025.
- Registrants who are no longer able to attend the meeting may request a substitution by submitting their request in writing to [events@mhanational.org](mailto:events@mhanational.org). The substitute must be from the same organization, and requests are subject to a \$75 processing fee. Substitutions will be accepted through October 1, 2025. Upon receipt, the original registration rate and any event tickets purchased will transfer to the new attendee. Substitution requests will not be accepted after October 1, 2025.