Using the "Chat Now" Feature in Your Virtual Booths

Access to Chat

The booth administrator will send the booth sales representative an email that will include the link for the discussion feature in the virtual booth. This is the access to the Chat feature for the booth sales representative.

Using the Chat

The image (bottom left) shows the Discussion field once the booth sales representative has accessed the link sent to them. The booth sales representative's image will show to the right of the text for each entry and the conference attendee's image will be on the left with each entry. The booth sales rep types in the dialogue box at the top of the screen and when finished clicks on "Add Comment". The new line of dialogue is added under the dialogue box. The entire running dialogue is visible.

The image (bottom right) shows the experience from the conference attendee's perspective. Attendees can enter dialogue in the chat box and then click "Add Comment". That comment will then be visible to the booth sales rep and other conference attendees who may be in that chat. Simply click directly on the "Help" above the dialogue box and the popup below will appear giving directions for the use of the discussion.