

CONNECT.CHANGE.GROW.

- Welcome to the APQC 2024 Conference breakout sessions! We have categorized our sessions into five topical tracks to give you a deeper understanding of the topics covered and help you plan your conference experience. Feel free to create your own schedule by moving between tracks and choosing the sessions that suit your needs.
- The sessions are organized in blocks of time, and you can attend one session per block. We will provide all session materials we have permission to share in the conference app for conference participants.
- To get started, [view](#) the full list of breakout sessions within each track category. Join us for an enriching experience where you can connect, change, and grow. See you at the conference!

BREAKOUT TRACK DESCRIPTIONS

COLLABORATION + CHANGE MANAGEMENT

Learn how to engage people to drive buy-in and adoption for your change management efforts. Discuss techniques to shepherd people past their comfort zone and into the future.

Key topics include: virtual collaboration, breaking down silos, facilitating workshops, garnering buy-in, sponsorship, communications, change journey, employee engagement, culture, process thinking, training, emotional intelligence, and organizational resistance

KM STRATEGIES, PROGRAMS, APPROACHES

Good KM programs take time, but there are ways to accelerate your maturity journey and achieve results sooner. Learn how your peers overcame challenges, implemented new programs, and enhanced the scope and value of their existing programs.

Key topics include: KM Program development, case studies, KM maturity, program sustainability, lessons learned, success stories, business alignment and partnerships, maximizing business value

ORGANIZATION IMPROVEMENT + TRANSFORMATION

Learn how organizations have taken core knowledge and process management competencies and applied them to business problems and the pursuit of vital improvement and transformation opportunities.

Key topics include: continuous improvement, knowledge transfer, transformation, upskilling, agile, business processes, process improvement, process transformation, data driven approaches

PPM STRATEGIES, PROGRAMS, APPROACHES

Good process programs take time, but there are ways to minimize ramp-up and speed toward results. Learn how your peers overcame challenges, implemented new programs, and enhanced the scope and value of their programs.

Key topics include: continuous improvement, scaling processes, process excellence, maximizing business value, integrating process and knowledge

TECHNOLOGY ENABLEMENT + DATA DRIVEN DECISIONS

Learn how technology can enable and enhance the value that KM and/or PPM provides for organizations and how to use data to drive better decisions and strategic direction.

Key topics include: digital workplace platforms, search solutions, simulations, process mining, content management, workflow systems, automation, predictive systems, bots, AI, generative AI