

PRE-CONFERENCE IN-PERSON TRAINING



MONDAY, APRIL 29 TRAINING

	TRAINING COURSE	LOCATION
Learning Labs (8:00AM - 5:00PM)	Building a High-Powered KM Strategy	Wisteria 2 3rd Floor
	Leveraging Process Management Best Practices	Wisteria 1 3rd Floor
	Transferring Critical Knowledge	Wisteria 3,4 3rd Floor
AM Workshops (8:00AM - 12:00PM)	Introduction to Knowledge Management	Hibiscus 1,2 3rd Floor
	Introduction to Process	Hibiscus 3 3rd Floor
PM Workshops (1:00PM - 5:00PM)	Governance Essentials for Process & Knowledge Management	Hibiscus 1,2 3rd Floor
	Managing Change	Hibiscus 3 3rd Floor



GET CONNECTED

- 01 Download the APQC Events app from the App Store or Google Play
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PRE-CONFERENCE IN-PERSON TRAINING



TUESDAY, APRIL 30 TRAINING

	TRAINING COURSE	LOCATION
Learning Labs (8:00AM - 5:00PM)	Applying Process Frameworks	Cypress 4th Floor
	Embedding Knowledge in the Flow of Work	Wisteria 3,4 3rd Floor
	Prioritizing & Implementing Process Improvement	Wisteria 1 3rd Floor
AM Workshops (8:00AM - 12:00PM)	Establishing Effective Measures & Analytics	Wisteria 2 3rd Floor
	Integrating Process and Knowledge	Hibiscus 1,2 3rd Floor
PM Workshops (1:00PM - 5:00PM)	Knowledge Elicitation	Wisteria 2 3rd Floor
	Role Analysis (RACI)	Hibiscus 1,2 3rd Floor
	How to Achieve Process Excellence with APQC & SAP Signavio	Hibiscus 3 3rd Floor



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