

ADCES23

FRIDAY, AUGUST 4–MONDAY, AUGUST 7 | HOUSTON

ADCES23 Cancellation Policy

All cancellations must be received in writing via email to adces@mcievents.com. Cancellations or name changes whether for in person or on-demand attendance, are eligible for a full refund less a \$75 processing fee if received by **Thursday, July 27, 2023**. Refunds will be granted for FULL PROGRAM registrations ONLY. No refunds will be granted for students, guests, single day, preconference courses or celebration tickets. **No-shows will not receive a refund.**

Registrants may exchange an in-person registration to on-demand until **Thursday, July 13** and receive a refund equal to the difference between the in-person rate at the time of their original registration and the on-demand registration rate at the time of the conversion request. Please email adces@mcievents.com or call **(800) 486-9644**.

Registrants may convert an on-demand registration to an in-person registration until **Thursday, July 13**. Registrants will be responsible for payment of the difference between the on-demand rate at the time of their original registration and the in-person registration rate at the time of the conversion request. Please email adces@mcievents.com or call **(800) 486-9644**.