

ADCES25 Cancellation Policy

All cancellations must be received in writing via email to adces@mcievents.com. Cancellations for in-person or on-demand attendance, are eligible for a full refund less a \$75 processing fee if received by **Thursday, June 26, 2025**. Refunds will be granted for FULL PROGRAM and CORE Concepts registrations ONLY. No refunds will be granted for students, guests, single day, preconference courses, or Celebration tickets. The ADCES 1-year Membership is non-refundable and non-transferable. **No-shows will not receive a refund.**

To Convert your In-Person to On-Demand Registration or On-Demand to In-Person Registration: Registrants may convert an in-person registration to on-demand or on-demand to in-person until **Thursday, July 17, 2025** and receive a refund equal to the difference between the in-person rate at the time of their original registration and the on-demand registration rate at the time of the conversion request. Requests can be made by emailing adces@mcievents.com.