

Using the ACG 2020 App on a mobile device or on a computer

All ACG 2020 registrants can continue to access the presentation slides after the ACG 2020 Virtual platform closes on January 31, 2021. The slides will be available via the ACG 2020 meeting app found in the ACG Mobile container app.

Please note: Registrants have access to slides and handouts only for those courses for which they have registered. The app will be accessible for up to 5 years after the meeting.

USING THE APP ON A MOBILE DEVICE

How do I install the mobile app?

Install ACG Mobile - All ACG event apps are housed in the ACG Mobile app. If you need to install ACG Mobile, search the Apple App or Google Play Store for "ACG Mobile" to download the app. (Apple users must have iOS 10 or higher to use the app, which may require an operating system update. Android users must have OS 6 or higher to use the app, which may require an operating system update. iPad 2, any non-retina devices, and Kindles with an OS older than 4.4.2 are not compatible with the app. You may need your Apple App or Google Play account information to successfully download the app.)

How do I log in?

Once you've installed ACG Mobile, tap the ACG 2020 tile. Login using the same email that you used to register for ACG 2020, and your registration order number as your password/access key.

Where can I find information about the sessions?

To view all presentations and the schedule, select the "Presentations" tile on the main screen, then filter with one of the "Browse By" options. Select "My Favorites" to see a list of sessions that you have marked as favorites.

Can I create a list of my favorite presentations?

Yes. Tapping the star next to a presentation changes the star to yellow and "favorites" that presentation. Favorited presentations will be saved in "My Favorites."

How do I access the presentations videos?

Presentation videos are not available in the app. You can only use ACG's virtual platform to watch recorded video presentations or live broadcast events. The virtual platform is available until January 31, 2021 at <https://acg2020.hubb.me>.

How do I download presentation slides to the app?

First, verify your cellular data connection is on if necessary. (A WiFi or cellular data connection is required to download presentation files as well as any PDF documents.)

Tap the "Download" button at the bottom of the main screen, which will download all of the slides for the course(s) you're registered for. Individual presentations can also be downloaded from a presentation's page by tapping on the slide itself or on "View Slides," will then bring up a new screen allowing you to scroll through the presentation. (Note: A WiFi or cellular data connection is required to download slides.)

How do I print the presentation slides?

PDFs of the presentations can be printed or downloaded individually. Tap on a presentation title, then tap the blue "Handout" button. (Note: A WiFi or cellular data connection is required to download PDFs.)

How do I take notes or draw on presentation slides?

To take notes or draw, you must first download the slides. Open a presentation, tap "View Slides," then "Notes." Use the "Notes" mode to type notes adjacent to the slide. To return to the full slide view, tap "Back" at the top of the screen. Notes are automatically saved. Use "Draw" to draw or highlight directly on the slide.

How do I print or save the notes that I have taken?

Tap "My Notes" on the main screen to launch your personal summary web page (a WiFi or cellular data connection is required), or email yourself the link by selecting the "E-Mail My Notes" tile from the main screen. Users on computers with Adobe Acrobat Pro and Macs also have the option to print to PDF.

Do I need an Internet connection for the mobile app?

A WiFi or cellular data connection is required to download the app and download documents within the app (PDF documents and presentations), but once documents have been downloaded inside the app, Internet is NOT required to use the app on an ongoing basis, access materials, and take notes. Internet is required to use or view websites, etc.

When you install the app, you are given the option to use your data or a WiFi connection (when available) to download slides. To change your data or wifi use options, tap the "Settings" button on the bottom right corner of the app's main screen.

USING THE APP ON A COMPUTER

Access the app on a computer at eventscribe.com/2020/ACG (PLEASE NOTE: Users should strive to use Chrome, Firefox, or Safari with the laptop website. Those using Internet Explorer (IE) should be running IE10 or above in order to avoid issues.)

How do I log in?

Login using the same email that you used to register for ACG 2020, and your registration order number as your password/access key.

How do I view or print slides and handouts?

Once you are logged in, use the Menu at the left to search the Courses/Sessions (by course, day, title, category, or speaker). Clicking on a presentation or speaker will open a new page where you can view the slides and download a PDF of the slides. Please note you will only have access to presentations for courses that you have registered for.

How do I take notes on the slides?

From a presentation page, clicking the View Slides button will open a new screen where you can type notes and bookmark slides. These will then be available from "My Schedule" on the home page.