



AAFP 2021 eConference Navigation Guide

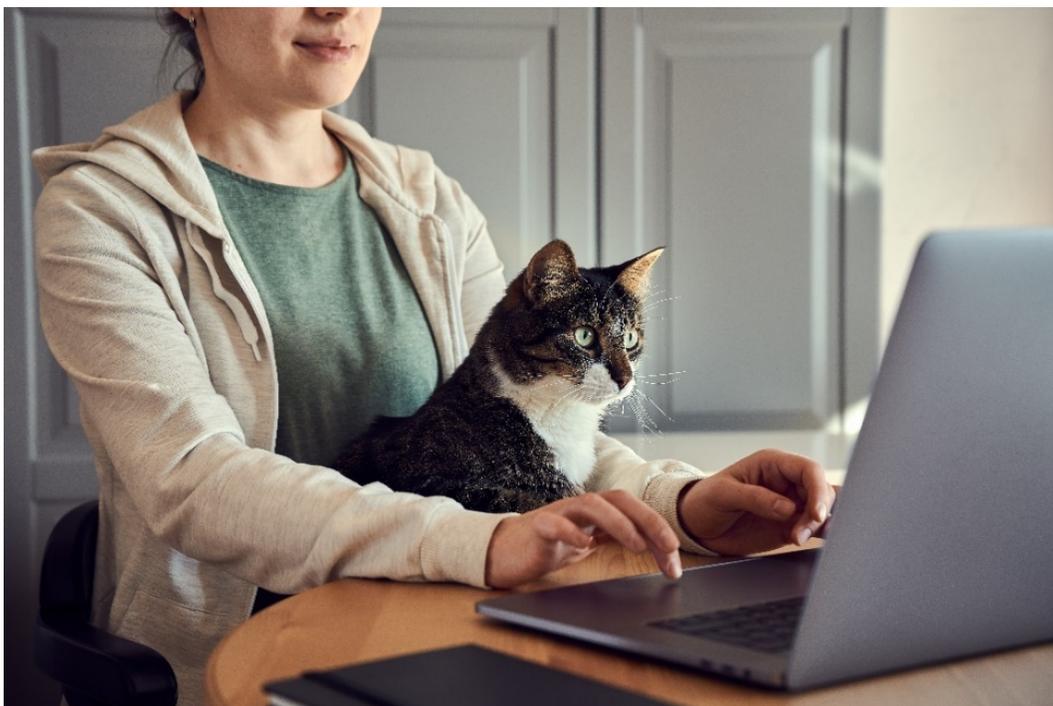
Greetings, and welcome to the AAFP's 2021 Spring into Feline Medicine eConference! Our interactive conference platform is a dynamic tool to help you easily navigate all the offerings available this year. This Guide is intended to provide you with a summary on how to use the website platform and get the most out of the conference experience. You can search and browse presentations; create your own schedule; view events by date, speaker, program/category; and more!

As a registered attendee, you can 'favorite' any item on the agenda in order to add it to "My Schedule" to help you plan your conference experience in advance. Note: the website is meant to be utilized on your computer, tablet or iPad.

How do I use the AAFP eConference Platform?

Our eConference was designed for easy access to the live stream of presentations/sessions, speaker and attendee listings, and more all from our main page. This Guide will walk you through the following areas:

1. Navigating the Conference Homepage
2. Logging in and Activating Your Profile
3. Watching CE Sessions
4. Speaker Q&A
5. Speakers and Attendees
6. Other Features





Spring into Feline Medicine



1. Navigating the Conference Homepage

The AAFP eConference homepage offers a variety of ways to navigate the rich content.

The screenshot shows the conference homepage with several key features highlighted:

- Search Bar:** Located at the top right, with a "Search" button and a "Login" button next to it.
- Navigation Bar:** A vertical menu on the left side containing: Schedule & Sessions, My Experience, Sponsors, People, CE Information & Evaluations, Register, and Helpful Resources.
- My Experience:** A callout box pointing to the "My Experience" link in the navigation bar.
- Virtual Navigation Guide:** A graphic of a book titled "Virtual Navigation Guide".
- Live Stream:** A large blue button with a Wi-Fi symbol.
- Proceedings:** A large green button with a book icon.
- Sponsors:** A section titled "Thank You Sponsors!" featuring logos for Boehringer Ingelheim, Ceva, Dechra, Hill's, PRO PLAN VETERINARY DIETS, ROYAL CANIN, and ZOETIS PETCARE.
- Tweets:** A section titled "Tweets by @CatVets" showing a tweet from the American Association of Feline Practitioners.
- Event Schedule:** A section titled "FULL SCHEDULE" with a paw print icon, showing dates for Sunday, April 18, Wednesday, April 29, and Saturday, May 8.

- **Navigation Bar:** Access any feature or portion of the conference using this vertical navigation bar.
- **Login:** Attendees can log in here with their credentials that were emailed to you.
- **My Experience:** Inside the “My Experience” area, the “My Schedule” is located. You can favorite conference sessions for future reference in “My Schedule” by clicking the ★ icon that you will see throughout the website. “My Schedule” will sort and organize your selections into categories at the top (sessions, attendees, etc.), as well as generate a personalized agenda for you.

TIP: Log in early to ensure your registration and conference features are functioning. It is also a good time to explore the conference homepage, get a feel for the events and programs, as well as start adding items to “My Schedule” by clicking on the favorite icon.



Spring into Feline Medicine



2. Logging In

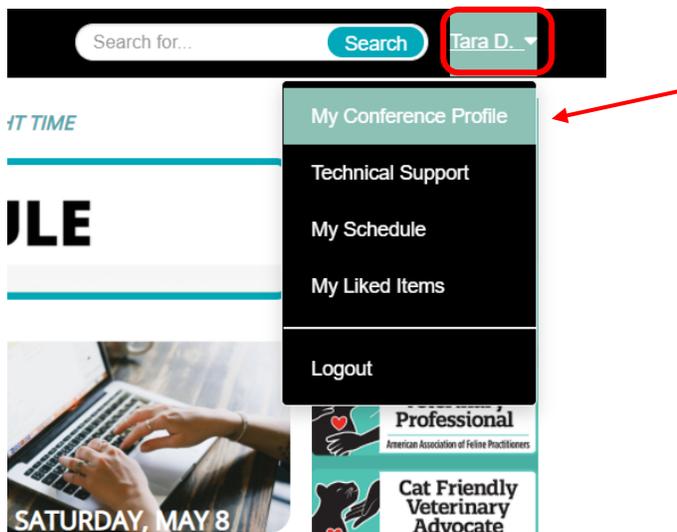
eConference attendees begin their experience by logging in on the upper right corner of the conference homepage:



Enter the email address and Access Key located in your log-in information email received on April 15. If you can't find the email, you can request a new email be sent to you by using the "Forgot Access Key?" function.

Your Profile:

After you have logged in, your name will show in the upper right corner. Click on your name and choose "My Conference Profile." This will allow you to edit your profile and opt in for sharing your information so everyone can see you and you can send and receive messages.





Spring into Feline Medicine



3. Watching CE Sessions

All sessions will take place Live on their scheduled dates, and then be available on-demand 2-3 days following when it took place live in real time. There are two ways to access the Live sessions.

- a. Click on the “Live Stream” tile on the homepage. This will bring you directly to the live stream being presented at that time. Please note the live stream button won’t be active until 30 minutes prior to the start of the first session.

- b. Click on “Schedule & Sessions,” in the left-hand navigation bar, the “Full Schedule” tile, or any of the individual day tiles to access the schedule. Under the “Schedule & Sessions” area, you may browse the full schedule or filter by date, topic/program, speaker, or any of the related keywords.



Once on the schedule page, choose which session you wish to watch and click on the presentation. This will open up a pop-up window which is where you can view the session details and all related materials, as well as enter the Live Stream.

★ Favorited Like Email Facebook Tweet Print

Top Tips for Management of Stress-associated Conditions in Cats

Sunday, April 18, 2021 12:00 PM – 1:20 PM EDT

Speaker(s)
 **Christopher Pachel, DVM, DACVB, CABC**
Veterinary Behaviorist
Animal Behavior Clinic, Portland, OR
PORTLAND, Oregon

Presentation PDF Handout

Once you've identified signs of stress in your feline patient, and your client is on board to implement a plan for reducing that stress, then what? How do you evaluate which therapeutic interventions are likely to impact the behavior and overall comfort level of your patient? This presentation will provide a comparative look at environmental modifications, pharmacological strategies, nutritional and supplement-based approaches, and behavior modification strategies.

31 Views Claim CE Live Stream Attendees

Once the sessions become available on-demand, you will be able to access them the same way as you did in Option b above. However, you will see a "Video" button in place of the "Live Stream" button you see in the above photo. Once you enter the room, you can watch the presentation. There are multiple features inside the room including entering full screen mode, changing your preferences, and bookmarking a slide.

Helpful Tip

You can plan your own custom agenda by clicking the ★ icon on any presentation. Starred content will be added to the "My Schedule" option under "My Experience" in the left navigation bar.

Home Page Settings Search for... Search Tara D.

Schedule & Sessions > Home / Full Schedule

My Experience > **My Schedule** (★ icon) Wed, Apr 28 Sat, May 8

Sponsors

People >

CE Information & Evaluations >

Register

Helpful Resources >

Full Schedule

4 results found

Search: Type here to filter the list

Sunday, April 18, 2021		
12:00 PM – 1:20 PM EDT	Top Tips for Management of Stress-associated Conditions in Cats Speaker: Christopher Pachel, DVM, DACVB, CABC – Animal Behavior Clinic, Portland, OR	★ (Favorited)
1:40 PM – 2:40 PM EDT	Feline Behavior: More Than Just a Naughty Cat Speaker: Christopher Pachel, DVM, DACVB, CABC – Animal Behavior Clinic, Portland, OR	★ (Not Favorited)

Virtual Navigation Guide

Notice this one has already been favorited



4. Speaker Q&A

Our conference platform offers attendees the opportunity to interact with and ask questions of our speakers. Attendees can ask specific questions and view questions asked by other attendees.

How can I ask a question?

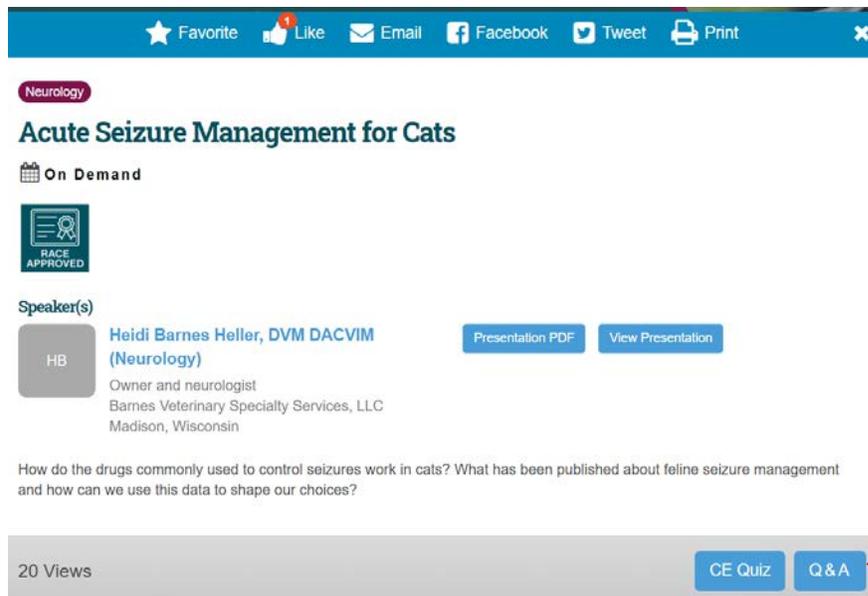
Live Stream

In the live stream, you will be able to ask speakers questions. Simply type your question into the right-side bar and it will be served up to the moderator. Please only include questions for the speaker and not technical issues or other inquiries.



On-demand

To ask a question after the session has been added for on-demand viewing, navigate to the specific presentation and select the “Q&A” button option at the bottom of the presentation details.





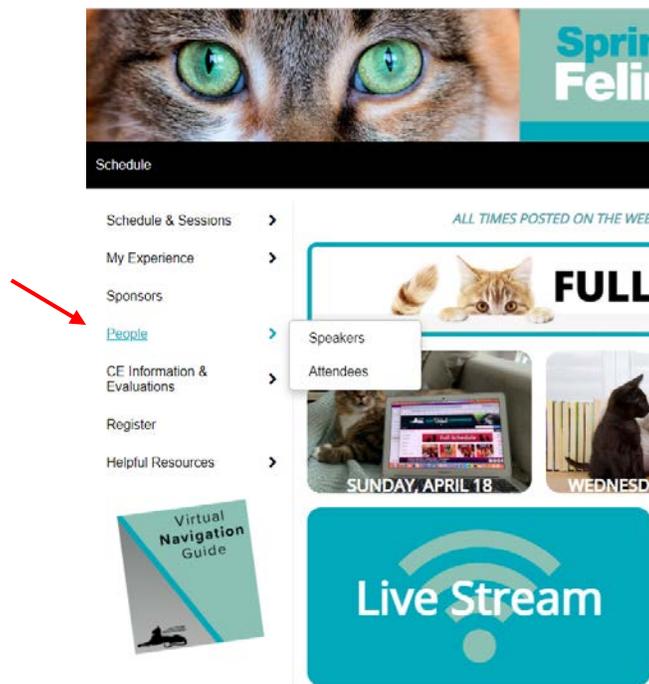
From this screen, you may view a list of previously asked questions, as well as a field to ask a new question. To ask a new question, click the “Ask Question” button.



When finished, simply click “Submit” to add your question for the presenter. *Please note: Speakers will try to monitor questions through the end of May and there may be a delay in response.*

5. Speakers and Attendees

Attendees can learn more about our speakers, as well as network with other attendees through the “People” option in the left navigation bar.





Speakers

Speakers are available in alphabetical order. You may also search for a specific person using the search filter.

Home / Speaker List

Speaker List

12 results found

Q Type here to filter the list

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Carozza, Ellen M.
Lead Veterinary Technician
NOVA CAT CLINIC/ The Cat LVT LLC.

Churchill, Julie A.
Professor, Assoc. Medical Director
University of Minnesota College of Veterinary Medicine

Presenter profiles offer a biography and full listing of all content and presentations. If a speaker has opted to enable being contacted, you may email them directly using the email button at the bottom right of their profile.

★ Favorite 👍 Like ✉ Email 📘 Facebook 🐦 Tweet 🖨 Print ✕

Elizabeth Colleran, DVM, MS, DABVP (Feline)
Medical Director
Chico Hospital for Cats
Chico, California

Dr. Colleran is an author, keynote and veterinary conference speaker, consultant and feline specialist board-certified by the American Board of Veterinary Practitioners. She has successfully created and managed two feline medicine veterinary practices. Her practice in Portland, Oregon was the first feline-only practice in Portland and her current practice, the Chico Hospital for Cat is celebrating its 22nd birthday this year. Dr. Colleran chairs the Cat Friendly Practice for the American Association of Feline Practitioners (AAFP). Dr. Colleran is a published author and frequent contributor to several peer-reviewed publications. She has been a media spokesperson on a number of feline topics for communications campaigns and has proudly mentored many aspiring feline practitioners. Her next book for veterinarians, "The Senior Cat: Medicine and Management in the Golden Years" (working title) will be published in 2021. She loves teaching and believes it is one important way to improve health care and quality of life for felines.

Presentation(s):
Peak Cat Care: Getting the Most from your Feline Exam
Wednesday, April 28, 2021
12:00 PM – 1:20 PM EDT

Email Elizabeth

Attendees

The list of attendees is available in alphabetical order. You can also choose to sort the attendees by Name, Organization, City, or State.

Attendees

2 results found

Q Type here to filter the list

Names Organization City State Show Only My Chats

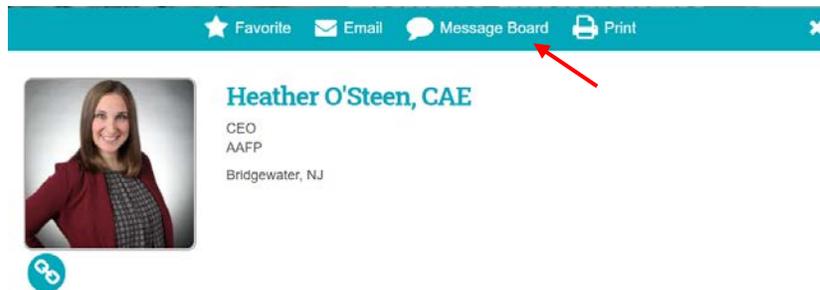
All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Dalrymple, Tara
Senior Conference Manager
AAFP

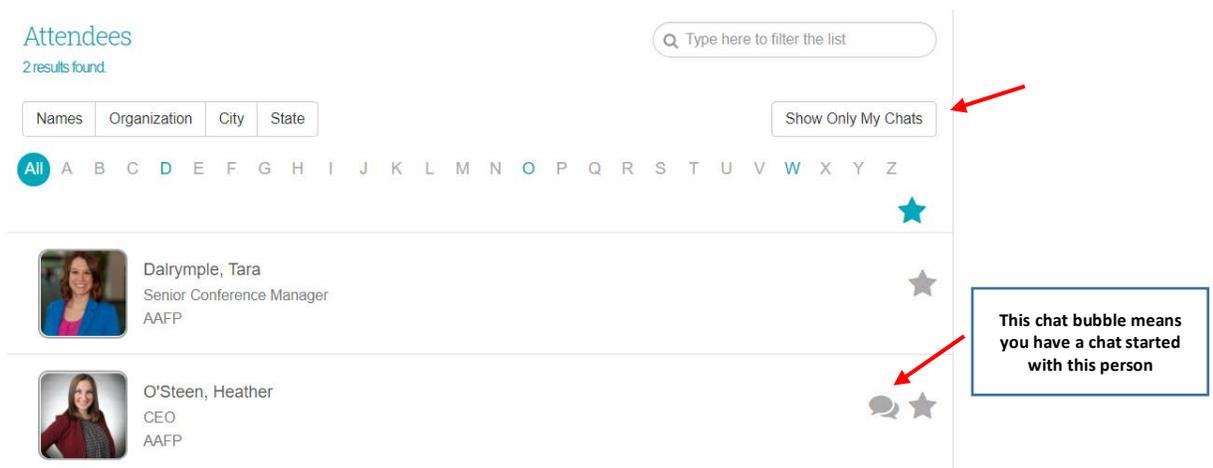
O'Steen, Heather
CEO
AAFP



To start a chat with an attendee, click on their name and in their profile at the top you will see “Message Board.” Click that button to start a chat with another attendee.



After you have sent a chat you can see responses by going back to the Attendee List and clicking on the button on the top right that says “Show only my chats.”



In order to see their response, you must click on the attendee’s name and then click on the Chat button at the top of the window.

6. Other Features

Some other features include:

- **Sponsor Buttons:** located on the Homepage and left Navigation Bar – check out our fabulous sponsors with links to a landing page or their website for more information.
- **CE Information & Evaluations:** located on the left Navigation Bar – here you will find more information about how to claim your CE, saving and downloading your CE Certificate, and submitting evaluations of presentations and speakers. *Remember, the more evaluations you submit, the higher your chance to earn one of five \$100 Visa Gift Cards!* There is a [CE Guide](#) that provides you with more detailed information on how to access and complete the quizzes as well as where to get your CE Certificate.
- **Helpful Resources:** located on the left Navigation Bar – here you will find:
 - Navigation Guide – where you can access this document for future reference
 - Program Book – this is your onsite program book with all the conference details and information including the full schedule, session abstracts, and more
 - FAQ’s – have a question? You might find the answer here
 - Proceedings Notes – offers a quick link to the Proceedings Notes
 - AAFP Membership Information – not a member? Learn more about joining this great Association!
 - Support – Need help with something? Find out who would best be able to help you. This information is also listed below.



- Google Translate is also available for those attendees who would rather view the website in another language – use the dropdown on the left side bar to change the language on the pages.

Have Questions?

Our team of dedicated staff are available to answer any of your questions or requests. We also have tech help scheduled below. If you are having difficulty or have any questions, please contact us at:

Technology Issues

If you are experiencing technical issues, please review the [Tech Tips for an Optimal Virtual Meeting Experience](#).

General Technical Support - (410) 638-9239 or toll free (877) 426-6323
Monday – Friday from 9:00 am - 9:00 pm EDT

Dedicated AAFP Support - (443) 819-2366
Sunday, April 18 from 11:30 am - 4:15 pm EDT
Wednesday, April 28 from 11:30 am - 4:15 pm EDT
Saturday, May 8 TBD

Or Click “Technical Support” in the footer of the website to submit a Support Ticket

Other Inquires for Staff

Phone: (800) 874-0498
Email: conference@catvets.com

Available:

Monday – Friday from 8:30 am – 5:00 pm EDT
Sunday, April 18 from 11:00 am - 5:00 pm EDT
Saturday, May 8 from 11:00 am - 5:00 pm EDT